

Akshat Shukla

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EDUCATION

IIT KHARAGPUR

BTECH IN COMPUTER SCIENCE AND
ENGINEERING
2018 - 2022 | India
CGPA: 9.17/10.0

LBS SR. SECONDARY SCHOOL AISSCE

2018 | Kota, India
Aggregate: 92%

ACHIEVEMENTS

SCHOLASTIC

- All India Rank **225** in **JEE Advanced** 2018 among 2.5 Lakh candidates
- All India Rank **260** in **JEE Mains** 2018 among 1.2 million candidates
- Among the **top 0.1%** in Kishore Vaigyanik Protsahan Yojana Fellowship
- National Finalist in **Indian National Chemistry Olympiad (INChO)** 2017
- National Finalist in Aditya Birla Group Scholarship for country's top scholars from premier institutes

SKILLS

Languages

Java • C • C++ • Python • JavaScript

• Spring • Kafka • Elasticsearch • Mongo
NodeJS • ReactJS • AngularJS • Django
Express with NodeJS • Docker • NLP
BeautifulSoup • OpenCV • Pytorch

COURSEWORK

PROGRAMMING

- Algorithms
- Object Oriented Programming
- Machine Learning
- Deep Learning
- Operating Systems
- Scalable Data Mining
- Computer Networks

STATISTICAL

- Linear Algebra
- Operations Research
- Probability and Statistics
- Numerical Methods
- Discrete Mathematics

EXPERIENCE

Sprinklr, Gurgaon | PRODUCT ENGINEER

July 2022 - Present

- Designed and Implemented a **User Screener** for customizable auto user onboarding leading to operational cost savings of 70+ man hours monthly.
- Developed a streamlined edition of Sprinklr platform (**CXM**) tailored for low-volume clients with pre-configured setups aligned with specific use cases.
- Executed migration of company-wide job scheduling operations from **SQL-based Quartz Scheduler** to **MongoDB and Kafka** schedulers. Achieved significant cost optimization, leading to a savings of around **\$500K yearly**.
- Redesigned the email infrastructure by integrating **Reactive** programming strategies to optimize thread usage and enhance system resiliency.
- Revamped the current **SSO auto-provisioning** system for users using intuitive mappings, resulting in reduction of customer turnaround time by **98%**.

Sprinklr, Gurgaon | INTERN

May 2021 - June 2021

- Modeled a code analysis and debugging tool using **Codeclimate and Docker**
- Developed a framework for effortless edits and additions to code quality rules
- Integrated code quality tool into company's **CI/CD** pipeline, generating reports on GitLab for streamlined development process and enhanced code quality.
- Optimized the tool to reduce code quality check runtime by approximately **94%**

Statsplex LLC, Illinois | NLP INTERN

June 2022 - July 2022

- Worked on **generative models** to generate questions from text and formulated ranking algorithms to rank them in order of relevance
- Improved ranker's accuracy by **15%** by formulating a ranking algorithm which used the pre-trained transformer model multi-qa-mpnet
- Developed a pipeline for scraping with the functionality of generating top 10 keywords using **TF-IDF** and pre-trained word-embeddings based algorithms

PROJECTS

Bug De-duplication | UNDERGRADUATE RESEARCH

July 2021 - March 2021

[Prof Soumen Chakraborty](#) | [Prof Animesh Mukherjee](#) | [Prof Pawan Goyal](#)

- Worked on an algo to de-duplicate bugs for softwares like Ubuntu, Open Office
- Improved data scrapers reducing the data collection time from 7 days to 3 hours
- Obtained optimal analysis score by strategically sampling 100 billion+ bug pairs
- Implemented multiple **Deep Learning** based strategies to aggregate and de-duplicate bug reports using their **BERT embeddings**

Pristine Products | SELF PROJECT

July 2020 - Oct 2020

- Developed an e—marketplace for products only from Startups to boost sales
- Developed core site features, including cart and wishlist. Implemented seamless redirection to Amazon pages for all items during checkout.
- Implemented a scraper in Python to include products of desired companies from Amazon's and Myntra's site with their product details